



# K2

## Stairlift



# OWNER'S MANUAL

(To Be Retained by Owner After Installation  
by Authorized Savaria Dealer)

Part No. 001022  
21-m08-2019

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### **IMPORTANT**

Ensure that only an authorized Savaria Dealer installs and services the Savaria K2 Stairlift. Under no circumstances is anyone other than a dealer with Savaria training and authorization to install, adjust, or service any mechanical or electrical device on this equipment. Failure to follow this warning can result in safety system compromises or defeat; this can result in serious injury or death. Savaria accepts no liability for property damage, warranty claims or personal injury, including death, in this circumstance.

Passenger safety is the result of countless details in the equipment’s design, manufacture, and installation. After installation, reliable operation and continual safe operation requires regular service and inspection at least twice per year, or more frequently where usage, environment, or local jurisdiction requires. As the Owner, you are responsible for ensuring that regular service and inspections occur in a timely manner.

Refer to this manual for specifications, operating instructions and maintenance of the Savaria K2 Stairlift.

Upon completion of installation, the dealer must provide you with the information below and ensure it is recorded in this manual. In addition, either the dealer or you must keep any service and/or maintenance records in the Maintenance Record section of this manual.

### **WARRANTY**

Ensure your Savaria Dealer provides you with a copy of the manufacturer’s limited parts warranty and documentation relating to any Dealer labour warranty.

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<p style="text-align: center;"><b>FOR OWNER’S RECORDS</b></p> <p>Customer Name: _____</p> <p>Installing Dealer: _____</p> <p>Dealer’s Telephone Number: _____</p> <p>Date Installed: _____</p> <p>Serial/Job Number: _____</p>
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## **TO ENSURE SAFE OPERATION**

To ensure safe operation of this equipment, pay careful attention to the important notes below.

- Read this manual carefully before using the equipment.
- To prevent accidents, adhere strictly to the instructions and keep clear of moving parts at all times.
- Follow instructions on all equipment labels at all times. Replace any damaged labels immediately.
- Ensure that only qualified personnel perform maintenance and service on the unit.
- When replacing parts, be sure that only genuine Savaria parts are used.
- This unit is intended for use by a mature person who understands its proper operation as set out in this manual.
- Prior to operation, make sure that all areas in and around the lift are clear of any obstructions.
- Test your keys and emergency stop button (if equipped) every month.

## 1. DESCRIPTION

Figure 1 shows the exterior components of the K2 Stairlift.

**Figure 1**



## 2. SPECIFICATIONS

### K2 Specifications

Applications	Residential, indoor, straight-run stairway
Load capacity	300 lb (136 kg) 350 lb (159 kg) up to a maximum stair angle of 45°
Maximum travel	32 ft (9.75 m)
Travel speed	15 ft/min (0.08 m/s)
Daily cycle	Normal: 10 Heavy: 25 Excessive: 40 Maximum starts in 1 hour on standard installation: 5
Range of incline	30° to 55°
Temperature range	14° F to 104 °F (-10 °C to 40 °C)
Drive system	Rack and pinion
Operator controls	Constant-pressure type (rocker switch and remote control call/send units)
Seat belt	Retractable (indoor unit) Non-retractable (outdoor unit)
Motor	24 VDC, 1/3 HP, 2500 RPM
Fold-up width	10 3/4" (27.3cm)
Fold-out width	20 1/2" (52 cm)
Rail	Aluminum extrusion
Charging	Charges on standard household power (110 VAC) Charge stations positioned at top and bottom of rail
Emergency operation	Full up and down travel on power interruption (full battery backup)
Options	Power folding rail Power swivel seat Power folding footrest
Warranty	36 months

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## 3. FEATURES

### Seating Features

The seat assembly swivels in one direction only for transfer in/out of the seat. **For your safety, do not swivel the seat until the unit has stopped.** If you have a manual swivel seat, lift up and hold the swivel handle to swivel the seat. Release the handle to lock the seat in place. If you have the optional powered swivel seat, continue holding the toggle switch once you have reached the landing to power swivel the seat. Release the switch to lock the seat in place. You can also use the up/down arrow buttons on the remote to swivel the seat.

When the stairlift is not in use, the seat, armrests, and footrest can be folded up to allow for more space on the stairway. If you have the optional powered footrest, when you lift up the arm that has the toggle switch on it, the footrest will fold up also.

Always use the seat belt to ensure that you are safely secured in the chair during travel.

### Safety Features

#### Seat Belt

For an indoor unit, the seat belt is retractable. For an outdoor unit, the seat belt is non-retractable (see below). To adjust the non-retractable seat belt for the proper fit, use the buckles on either side of the seat belt fastener as needed.

**Figure 2**



**WARNING**

**Always use the seat belt to ensure that you are safely secured in the chair during travel.**

### **Footrest and Carriage Sensors**

There are safety edge sensors on the sides of the footrest and the carriage, and an underpan sensor on the bottom of the footrest. These sensors will stop the stairlift if an obstruction is encountered on the stairway.

If you encounter an obstruction, press the opposite side of the toggle switch to run the stairlift in the opposite direction. Remove the obstacle from the pathway and proceed in the original direction of travel.

### **Safety Switches**

There are upper and lower safety limit switches to stop the stairlift when it reaches the top or bottom of the stairway. There are also mechanical stops at the top and bottom of the rail to stop the lift from running off the rail.

There is also a safety switch for the swivel seat that will prevent the stairlift from running if the seat is not locked in the riding position.

### **Emergency Stop Button (Optional)**

There may be an optional emergency stop button located on the left arm. Pressing this button will stop the unit immediately.

### **Overspeed Brake**

The overspeed brake that will engage and stop the lift if the normal downward travel speed is exceeded.

### **Key Switch and Power Switch**

The stairlift is equipped with a key switch and cannot be operated unless the key is inserted and turned a quarter turn clockwise to the on position. Once the key switch is turned on, flip the ON/OFF power switch (located on the top of the carriage) to the ON position.

#### **NOTE**

*Do NOT turn off the power switch after each trip. Turning off the power switch stops the batteries from charging and this action will eventually drain the batteries.*



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## 4. OPERATION

### Before Operating the Stairlift

- 1 Ensure the stairway is clear of any obstructions and the stairlift charger is plugged in at the wall.
- 2 Insert the key and turn it a quarter turn clockwise. Flip the ON/OFF power switch (located on the top of the carriage) to the ON position.
- 3 Check that the seat is locked in the riding position for up/down travel.

#### NOTE

*If the chair has not been used for over an hour, press the remote button twice to wake it from sleep mode. If the chair has not been used for over 24 hours, run the chair from the arm toggle switch for a second to wake it from sleep mode. You can then use the remotes for normal operation.*

### Operating the Stairlift

- 1 If necessary, use the remote control to call the stairlift to the required end of the rail for boarding. Be sure to point the remote at the lift when pressing the button.
- 2 If you have the optional manual folding rail, manually fold down the rail at the bottom of the stairs.  
  
If you have the optional power folding rail, your remote will have two power-fold buttons on it. Press the "fold down" button on the remote control unit to fold down the rail at the bottom of the stairs.
- 3 If necessary, fold down the seat, armrests, and footrest. Note that if you have the optional powered footrest, raising/lowering the arm that has the toggle switch on it will raise/lower the footrest.
- 4 If you have a manual swivel seat, lift up the seat swivel handle, rotate the seat to a comfortable boarding position, and then release the swivel handle to lock the seat in place.  
  
If you have the optional powered swivel seat, use the up/down arrow buttons on the remote to swivel the seat to a comfortable boarding position. Note that you can also use the toggle switch on the arm to swivel the seat. Ensure the seat is locked in place before boarding.
- 5 Position yourself in the seat and fasten the seat belt.

- 6** If you have a manual swivel seat, lift up and hold the seat swivel handle and rotate the seat so you are parallel to the rail (with your back against the wall). Release the swivel handle to lock the seat in the riding position.

If you have the optional powered swivel seat, use the toggle switch on the arm to rotate the seat so you are parallel to the rail (with your back against the stairway wall). Release the toggle switch to lock the seat in the riding position. Note that you can also use the up/down arrow buttons on the remote to swivel the seat.

- 7** Place your feet securely on the footrest and your arms on the armrests.

- 8** Press and hold the toggle switch to move the stairlift in the desired direction.

If you have the optional powered swivel seat and the seat begins to swivel for any reason while traveling up/down the stairs, the unit will stop. Release the toggle switch and press it in the down direction to cause the seat to return to its proper riding position. You can then resume travel in the required direction.

- 9** The stairlift will stop automatically at the upper or lower end of the rail, or if the toggle switch is released.

- 10** When the stairlift has come to a complete stop, swivel the seat as required to exit the chair.

- If you have a manual swivel seat, lift up the seat swivel handle, rotate the seat to a comfortable exit position, and then release the swivel handle to lock the seat in place.
- If you have the optional powered swivel seat, use the toggle switch on the arm to rotate the seat to a comfortable exit position, and then release the toggle switch to lock the seat in place. Note that you can also use the up/down arrow buttons on the remote to swivel the seat.

- 11** When the seat is locked in place, unfasten the seat belt and get out of the chair.

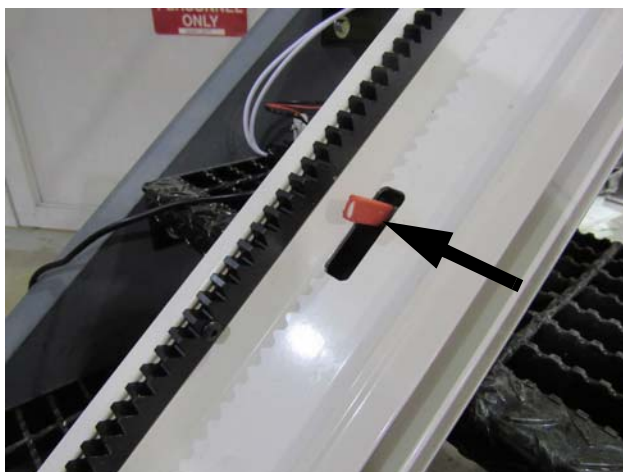
- 12** To allow for more room on the stairway when the stairlift is not in use, swivel the seat back to the riding position, and then fold up the seat, armrests, and footrest.

If you have the optional powered footrest, when you lift up the arm that has the toggle switch on it, the footrest will fold up also.

**13** If you have the optional manual folding rail at the bottom of the stairs, run the stairlift up so it is positioned ABOVE the fold in the rail. You can then manually fold up the rail.

If you have the optional power folding rail at the bottom the stairs, run the stairlift up so it is positioned ABOVE the red auto stop bar in the rail (shown below). You can then press the “fold up” button on the remote control unit to fold up the power rail.

**Figure 3**



### **Emergency Stop (Optional)**

In the event of an emergency, you can press the optional red Emergency Stop button located on the arm of the chair. The stairlift will stop immediately. Once the emergency is dealt with, release the button to restore normal operation.

## Emergency Manual Operation

If necessary, you can operate the lift manually using the manual operation tool (handwheel) as described here.

- 1 Turn OFF the main power switch.
- 2 Remove the access cover on the lower side of the unit. To do this, place a flat blade screwdriver carefully under the corner of the cover and gently pry out to pop the cover off.

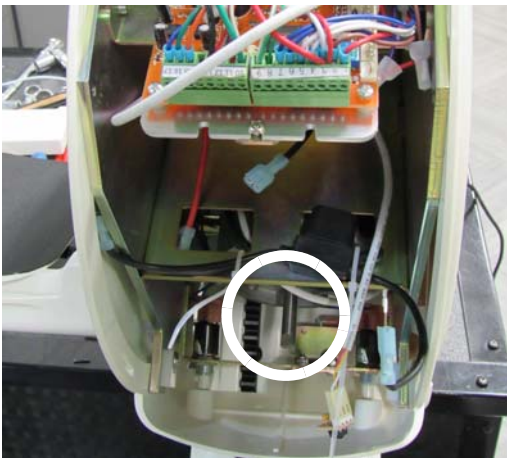
**Figure 4**



*Manual operation tool*

- 3 Fit the shaft of the manual operation tool (shown above) onto the motor shaft which is located below the battery tray in the carriage (circled below).

**Figure 5**



*Batteries not installed in this view*

- 4 For a left-hand unit, turn the handle **clockwise** for the unit to travel **up** the stairs and **counter-clockwise** for the unit to travel **down** the stairs.
- 5 For a right-hand unit, turn the handle **clockwise** for the unit to travel **down** the stairs and **counter-clockwise** for the unit to travel **up** the stairs.
- 6 When movement of the carriage is complete, call your Authorized Dealer for service assistance. DO NOT turn the main power back on.

## **5. TROUBLESHOOTING AND MAINTENANCE**

### **Operator Troubleshooting**

#### **Stairlift will not run**

If your stairlift will not run and no lights are on, check the items listed below.

- 1** Make sure the stairlift charger is plugged in at the wall.
- 2** Make sure the key switch is turned ON and the power switch is ON.
- 3** Check the residence main circuit breaker (or fuse) panel for a tripped breaker tripped or blown fuse?

If your stairlift does not operate and all lights are on, check the items listed below.

- 1** Make sure the seat is swiveled and locked in the riding position.
- 2** Check around the footrest and carriage for any obstructions.

If the stairlift does not operate after checking the above items, contact your authorized Savaria dealer.

#### **Stairlift is beeping**

If the stairlift beeps for approximately 20 seconds while not moving, this means the stairlift is not charging.

Check that the stairlift cord is plugged in to the wall outlet.

Make sure the stairlift is either all the way up or all the way down at the charging contact. It will beep continuously if it is not at a charging contact.

If the beeping continues, contact your authorized Savaria dealer.

#### **Stairlift stops and won't restart**

If the stairlift runs to either end of the stairway and then stops and won't restart, this means that the battery charge is low.

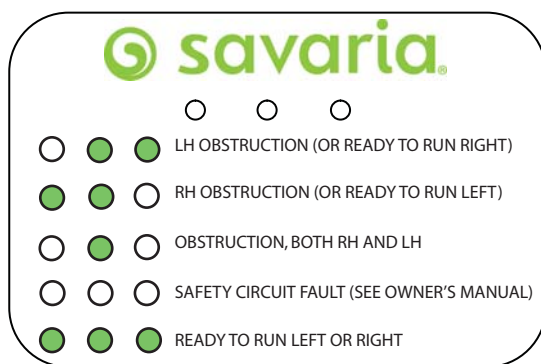
Charge the stairlift.

If the problem continues, contact your authorized Savaria dealer.

## Diagnostic LEDs

There are three diagnostic LEDs located on the carriage front panel.

**Figure 6**



### LED Status

LEDs	Meaning
Middle and right LEDs on	Left-hand obstruction (or ready to run right)
Middle and left LEDs on	Right-hand obstruction (or ready to run left)
Middle LED on	Obstruction, both right-hand and left-hand
All LEDs off	Safety circuit fault
All LEDs on	Ready to run left or right

## Maintenance

### NOTE

*The owner can perform the 3-month checks; however, the 6-month checks and other maintenance **must** be performed by a qualified technician. Contact your Savaria dealer.*

*Units installed in adverse environments will require additional maintenance on a monthly basis.*



## Maintenance Schedule

Verification by owner	Frequency
<p>Check that the swivel seat switch is working. Ensure the unit will not travel until the swivel seat is locked in the riding position.</p> <p>Check that the footrest and carriage sensors are working. Ensure the unit stops when it contacts an obstacle.</p> <p>Check that the emergency stop button is working (if equipped). Ensure the unit stops immediately when the button is pressed.</p> <p>Check that the seatbelt connects and holds securely.</p> <p>Check that the seat and arm fold hinge points are secure.</p>	Every 3 months
Verification/maintenance by technician	Frequency
<p>Check the operation of the limit switches. Ensure the unit stops at the required position at the top and bottom of the stairway.</p> <p>Check the operation of the overspeed brake.</p> <p>Lubricate angle and straight rollers with synthetic grease (super lube) or wet graphite grease.</p> <p>Check that the top mechanical limits are tight.</p> <p>Check that the rail brackets are tight.</p> <p>Check that the gear rack is tight and pitched properly.</p> <p>Check that the footrest is level and tight.</p> <p>Check for any damaged or worn covers or components and replace.</p> <p>Check the wiring connections at all points.</p> <p>Check for excessive motor, gear or roller noise.</p> <p>Check for excessive motor temperature.</p> <p>Check that all power options are functioning properly.</p>	Every 6 months
<p>Replace the angle rollers and inspect the vertical rollers for wear (replace if wear is showing).</p> <p>Lubricate all rollers with synthetic grease (super lube) or wet graphite grease.</p>	Every 36 months
<p>Lubricate the seat swivel system using wheel bearing grease.</p>	As required

**Maintenance Record**

Date	Time	Reason for Call	Comments	Dealer



**Authorized Savaria Dealer**

# **K2 Stairlift OWNER'S MANUAL**

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Savaria Concord Lifts, Inc.  
2 Walker Drive  
Brampton, Ontario, L6T 5E1, Canada  
[www.savaria.com](http://www.savaria.com)

For service or questions about this product, please contact your installing dealer.

DEALER NAME: \_\_\_\_\_

DEALER PHONE: \_\_\_\_\_

